



**SPEECH BY H E SUSAN KIHKA, NAKURU COUNTY GOVERNOR,
DURING THE LAUNCH OF NAIWASCO STRATEGIC PLAN HELD
ON 12TH JUNE, 2025 IN NAIVASHA TOWN**

1. It gives me great pleasure to join you today as we reflect and conjure a fresh approach by our County to upscale the transformation of water and sanitation services within Naivasha Sub-County.
2. We recognize the fundamental importance of clean water and effective sanitation to the health, well-being, and economic prosperity of every citizen. The Naivasha Water and Sanitation Company Limited (Naivawasco) serves as the frontline in delivering these essential services on behalf of the Nakuru County Government. And in the relatively short period since I assumed office, we have recorded truly transformative achievements, a testament to our collective vision and tireless efforts.
3. Firstly, the County Government is proud to announce a remarkable increase in service coverage. We have grown the areas served by Naivawasco from nine (9) in 2022 to 13 areas with our strategic expansion into Mai-Mahiu, Longonot, Ihindu, and Ngondi areas. This expansion has been significantly facilitated by the 10 water and sanitation projects undertaken by the County Government of Nakuru, in partnership with our utility and crucial development partners, over the last two and a half years. This has equally increased customer connections from 9,102 in 2022 to the current 14,036, reflecting our broadened reach.
4. Building on this foundational shift, with the unwavering support of the County Government, the Naivawasco has made a significant leap by successfully transitioning from a medium-size category to a large-size category as per the Water Services Regulatory Board (WASREB) ranking. This significant upgrade was achieved by surpassing the 10,000 connections mark, a clear indicator of our expanding reach and growing capacity as a county.

Ladies and gentlemen

5. More importantly, a critical focus for the County Government has been the reduction in Non-Revenue Water. I am delighted to share that we have

successfully reduced NRW from 26.39 per cent in 2022 to 24 per cent. This shift has been achieved through the direct support from the County Government to rehabilitate water pipelines and signifies that precious water resources are utilized more efficiently, minimizing losses and maximizing supply to our communities. The net effect of this efficiency, coupled with our expanding network, is an increase in the total volume of water billed. In 2022, the total volume billed stood at 1,515,808.00 cubic meters. Today, that figure has soared to 1,899,739.00 cubic meters, representing a substantial 25 per cent increase. More water billed means more water delivered, and more communities benefiting from our investment.

6. Hand-in-hand with the above, we have experienced a tangible increase in both water and sewer sales from Ksh 194,406,822 per year in 2022, to the current Ksh 244,815,463.00 annually. This increase of 25.92 percent growth in revenue demonstrates the economic sustainability we are building into our water and sanitation services, ensuring they can continue to expand and improve for years to come.
7. Turning to the Strategic Plan, we will endeavour to provide solutions to the major water supply challenges which include insufficient water transmission and distribution infrastructure to cover all areas of Naivasha sub County. The strategic plan proposes to extend water network by 432km in the next 5 years with an additional 437,040 people by the year 2030. There is need for Government to collaborate with development partners in investing in these projects. For the commercial and industrial consumers, we plan to establish another well-field with a capacity of 60,000m³ per day to supply water to Special Economic Zone, with support of Dutch Government. In order to deal with poor water quality issues, we intend to construct 4 defluorination plants within Naivawasco's major well fields namely Karate, DTI, Water works and DCK in the next five years. This will be supplemented with dam/surface water once the National Government invests in Malewa Dam.
8. Regarding sanitation, our sewer network and the treatment plant is old and dilapidated. It was constructed in 1970 to serve a population of about 40,000 people. Moreover, it is a confined sewer network covering the former Naivasha municipality only. The strategic plan provides a plan for continuous renovation of the waste water treatment plant and sewer extensions over the 5-year window of the strategic plan. This is geared at

improving service provision to 102,750 beneficiaries. Evidently, there is need to overhaul the sewer system in Naivasha town. The town currently requires over three (3) treatment plants due to its topography in order to serve upcoming areas such as Kinamba, Kayole, Mirera, Karagita, Hopewell and surrounding areas. The plants will also serve the affordable housing projects in Naivasha town.

Ladies and gentlemen

9. The recent tariff review for Naivasha Water is a necessary step to ensure the continued provision of reliable, clean, and sustainable water services for all residents. With rising costs of treating due to inflation, pumping (electricity costs increased by over 70 per cent over a period of 3 years), and maintenance, this adjustment will enable the Naivawasco to maintain and improve infrastructure while delivering quality services. However, although consumers across all categories will see an increase the removal of the standing charge ensures that customers now only pay for the water they use, promoting fairness and efficiency. This review also supports the County's broader goals of equitable access and long-term water sustainability for households, businesses, institutions, and vulnerable communities alike.

10. Other County Projects in Naivasha

- Completed the construction of Mai Mahiu Water for life Project Mai Mahiu town covering a distance of 2525 kms
- Completed construction of Canaan–Naikware Water Supply Project with a distribution network covering 10.6 kms
- Completed construction of Kamuchira–Mogas Water Supply Project with a distribution network covering 15.85 kms
- Completed construction of London–Rare Water Supply Project with a distribution network covering 16.1 kms
- Completed construction of Satelite Primary Water Supply Project with a distribution network of 3.5 kms
- Completed construction of Karima Water Supply Project with a distribution network covering 25 kms
- Completed construction of Eleri-Munengi Water Supply Project with a network covering of 8.45 kms
- Completed construction of Rwanyaga, Githarane, Scheme, Ngeya Water Supply Project with a network covering 14.83 kms
- Completed drilling of Mai Mahiu Water Project, equipping pending

- Completed drilling of Ihindu Water Supply Project borehole with a distribution network covering 25 kms
- Constructing a 640 m New Parallel Intake Pump Installation in Naivasha Municipality
- Completed rehabilitation of Navaisha Town CBD-Kabati Sewer covering 1 km
- Completed construction of CCCR-Viwandani Sewer network covering 0.81 kms
- Completed construction of Muniu-Governor Extension Water project in Mai Mahiu Ward with a network covering 25.35 kms
- Under Flocca, constructing a 150 cubic metre storage tank in Kayole

11. In conclusion, the progress we have achieved in water and sanitation services for Naivasha Sub-County is proof of County's commitment to building a future where access to these fundamental services is a right, not a privilege. The County Government remains steadfast in its dedication to providing clean water and effective sanitation to every corner of our community.

Thank you

H E SUSAN KIIHIKA, EGH

GOVERNOR, NAKURU COUNTY