COUNTY GOVERNMENT OF NAKURU

EXPRESSION OF INTEREST FOR AN AMBULANCE DISPATCH CENTRE
REF: NCG/MOH/EOI/2/2017/2018

1. Background Information
The County Government of Nakuru Department of Health invites Expression of Interest from eligible firms that have experience in the above referred services. In this regard, County Government of Nakuru invites proposals from interested applicants to provide the said services.

2. Objectives
The objective of the Expression of Interest is to shortlist eligible firms capable of coming up with a Central ambulance dispatch centre for the county. Firms are expected to give a detailed proposal on how the County Government can archive seamless ambulance service to the people in need and enable timely rescue for accident victims from the entire county.

3. Terms of Reference
   ➢ Consultants may associate with other firms to enhance their qualifications.
   ➢ The service provider should be able to provide support service whenever required.
   ➢ Knowledge transfer and training of the County technical staff.

4. Scope of the service
The contracted service provider should provide a fleet management system to manage the ambulances, integrated with VHF and UHF communication system. A 24hours monitoring and dispatch centre with a toll free number within the County Referral Hospital (PGH).

6. Evaluation Criteria
Applicants must submit copies of the following to qualify:-

   • Brief description of past experience on assignments of a similar nature including reference letters complete with contact details.
   • Details of key personnel to be involved in the project including their qualifications.
   • Provide proof of certification with relevant authorities e.g. Kenya Communication Authority.

Mandatory Requirements
   i. Company registration certificate
   ii. Company Profile
   iii. Valid Single Business Permit
   iv. Tax Compliance Certificate
v. License from relevant body

7. Submission of E.O.I

Expression of interest are to be submitted in a plain sealed envelope marked “E.O.I For Ambulance Dispatch Center Ref: NCG/MOH/EOI/2/2017/2018 clearly marked on the envelop” addressed to

   Chief Officer
   County Government of Nakuru-Department of Health Services
   P.O Box 2870-20100
   Nakuru

Submissions to be deposited in the tender box located at the County Government Headquarters on or before 11.00hrs E.A.T 26th February 2018. E.O.I will be opened immediately thereafter in the County Headquarters boardroom. Applicants or their representatives are invited to attend.

Late submissions forwarded by fax or by e-mail will not be considered.

CHIEF OFFICER HEALTH SERVICE
NAKURU COUNTY.